



**Focal FPV Wireless Headset (SPMVR2500) Return Request Form**

**Consumer Shipping Address:**

Name: \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_

State/Province: \_\_\_\_\_

Postal/Zip Code: \_\_\_\_\_

Phone Number: \_\_\_\_\_

E-mail: \_\_\_\_\_

Quantity: \_\_\_\_\_

Notes:

**North American Instructions:**

If You Purchased Your Headset From Horizon Hobby:

Contact Horizon Hobby Customer Service. Horizon will set up a return authorization and send you a prepaid shipping label. Upon receipt of the headset, Horizon will credit the account you purchased the product with for the refund price of the product. Please allow 14 - 21 days for processing and delivery.

If you Purchased the Product from a Retailer:

Complete this Return Request form. E-mail a copy of the form to [HHPS@horizonhobby.com](mailto:HHPS@horizonhobby.com).

Upon processing of the completed form, a prepaid shipping label will be sent to you via email. If no email address is provided on the Return Request form, the shipping label will be mailed to you. Return your headset, along with a printed copy of the completed Return Request form. Upon receipt of the headset, Horizon will mail you a refund check. Please allow 14 - 21 days for processing and delivery.

**For Customers Outside of North America:**

For customers located outside of the US, please contact your nearest Horizon Hobby distributor.